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## Consumer Frequently Asked Questions (FAQs) on Nevada's Federally Qualified Health Centers (FQHC)

### 1. **QUESTION:** What is a Federally Qualified Health Center (FQHC)?

**ANSWER:** Federally Qualified Health Centers (FQHCs) are defined by the Health Resources and Services Administration (HRSA) as health centers providing comprehensive, culturally competent, quality primary health care services to medically underserved communities and vulnerable populations. FQHCs are considered "safety net" providers that successfully increase access to care, promote quality and cost-effective care, improve patient outcomes, and are uniquely positioned to spread the benefits of community-based care and patient-centered care.

The Nevada Division of Health Care Financing and Policy (DHCFP), also known as Nevada Medicaid, reimburses for medically-necessary services provided at FQHCs and follows State and Federal laws pertaining to them.

### 2. **QUESTION:** What Services can an FQHC offer?

**ANSWER:** Services provided at an FQHC may include:

- Primary care services
- Early periodic screenings
- Preventive health services
- Some diagnostic laboratory and radiology services
- Family planning services
- Gynecological exams and prenatal services
- Vision and hearing screening
- Dental services
- Mental/behavioral health services

### 3. **QUESTION:** Who can provide services in an FQHC?

**ANSWER:** Providers at an FQHC may include:

- Physicians, Advance Practice Registered Nurses, Physician Assistants, Podiatrists, Certified Nurse Midwives
- Dentists, Psychologists, Licensed Clinical Social Workers, Optometrists, Opticians, Registered Dietitians

**4. QUESTION: How can I find an FQHC near me?**

**ANSWER:** FQHCs are located throughout the state. The following website provides a map, a description of services provided and links to various FQHCs located in Nevada:  
<https://www.nvpca.org/content.asp?contentid=150>.

The DHCFP Medicaid District Offices can also assist in locating an FQHC by contacting them at (775) 687-1900 or (877) 638-3472.

**5. QUESTION: Do I need to be enrolled in Medicaid to see an FQHC provider?**

**ANSWER:** No. FQHCs see all patients, regardless of payment source.

**6. QUESTION: Will I have copays for FQHC services?**

**ANSWER:** Nevada Medicaid recipients do not have copays for Medicaid covered services. Consumers with private insurance should check with their insurance carrier to see if any applicable copays may be applied.

**7. QUESTION: How are FQHCs paid for the services provided?**

**ANSWER:** The FQHC must operate in a manner such that no patient shall be denied service due to an individual's inability to pay. FQHC staff can provide help to enroll in Medicaid, if necessary, and other programs as needed. FQHCs also accept private insurance and cash payments.

- The FQHC must establish systems for [sliding fee] eligibility determination.
- Medicaid Fee-for-Service (FFS) provides reimbursement for Medicaid eligible recipients.
- FQHCs in urban Clark and Washoe counties may also be enrolled with each of the Medicaid Managed Care Organization (MCO) to access reimbursement for MCO recipients residing in those areas. For further information about MCOs:  
<http://dhcfp.nv.gov/Members/BLU/MCOMain/>

**8. QUESTION: Under what Medicaid policies does an FQHC operate under?**

**ANSWER:** The FQHC must understand all pertinent Medicaid policies. MSM Chapter 2900 is the FQHC policy.

- Medicaid Services Manual (MSM) policy website  
<http://dhcfp.nv.gov/Resources/AdminSupport/Manuals/MSM/MSMHome/>

**9. QUESTION: What are the steps necessary to enroll into Nevada Medicaid as an FQHC?**

**ANSWER:** Please see the [New FQHC Onboarding Checklist](#).